

**Meridio**



2024

# Affordable Health

Medical Essentials

Value Medical

Dental & Vision

Voluntary Benefits

**Meridio**

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**M2**

# Contents

MEDICAL ESSENTIALS

VALUE MEDICAL

DENTAL & VISION

VOLUNTARY BENEFITS





# Medical Essentials

Affordable health coverage for  
Preventive and Wellness care

## Plans

MEC ULTIMATE

MEC ULTIMATE HI

Partner



# Medical Essentials: Plan Comparison

Compares In-Network Services Only. Review Each Plan For Further Details.

TIERS	MEC ULTIMATE	MEC ULTIMATE HI
Employee Only	\$149	\$199
Employee +Spouse	\$259	\$378
Employee + Kids	\$254	\$361
Family	\$373	\$531

## MEDICAL BENEFITS

Wellness and Preventive	Covered at 100%	Covered at 100%
Primary Care Visits	\$15 Copay	\$15 Copay
Specialist Visits	\$15 Copay	\$15 Copay
Urgent Care Visits	\$50 Copay	\$50 Copay
Lab Services	\$50 Copay	\$50 Copay
X-Rays	\$50 Copay	\$50 Copay

## RX BENEFITS

Generic Rx	Tier 1: \$10 Copay	Tier 1: \$10 Copay
	Tier 2: \$25 Copay	Tier 2: \$25 Copay
Brand Rx	Tier 1: \$50 Copay	Tier 1: \$50 Copay
	Tier 2: \$75 Copay	Tier 2: \$75 Copay

## VIRTUAL HEALTH BENEFITS

Telemedicine	\$0 Copay	\$0 Copay
Virtual Behavioral Health	\$50 Copay - 3x / year	\$50 Copay - 3x / year

## MEC COMPANION CARD

MEC Companion Card	Dental, Vision, Durable Equipment, Fitness Discounts, Hearing Aids, Diabetic Supplies
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## HOSPITAL INDEMNITY (HI)

Admission Benefit	-	\$2,500 - 1x year
Confinement Benefit	-	\$200/day - 30x year
Inpatient Rehabilitation	-	\$100/day - 15x year
Inpatient Surgery Benefit	-	\$1,000/day - 1x year
Outpatient Surgery Benefit	-	\$750/\$1500 - 1x year
Ambulance Benefit	-	\$500 air transportation - 2x year
		\$200 Ground Transportation - 2x year
Diagnostic Procedure	-	\$250/day - 1x year
Emergency Room	-	\$100/day - 2x year
Health Screenings	-	\$50/day - 1x year

## LIFE INSURANCE

Life Insurance	-	\$10,000
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Costs Include Plan Document, Multplan Network, ID Cards, Enrollment Guides, Claims Adjudication, SBCs And COBRA Administration. MEC Preventive Benefits Are Covered 100% For In Network Services. Office Visits, Specialist Visits, Urgent Care, Lab And X-Rays Are All Member Copays. Services Are Repriced Through The Multplan Network.

## EXCLUSIONS

- Abortion
- Acupuncture/spinal manipulation
- Advanced diagnostic imaging including CT/PET scans and MRIs
- Anesthesia
- Biofeedback
- Biopsies
- Chemical dependency treatment
- Chemotherapy/radiation
- Childbirth/delivery facility services
- Childbirth/delivery professional services
- Chiropractic care
- Cochlear implants
- Cosmetic surgery
- Dental care
- Diabetic supplies including insulin injectors and pumps
- Diagnostic colonoscopies
- Diagnostic mammograms (preventive mammograms are covered)
- Diagnostic testing including non-preventive lab work
- Dialysis
- Durable medical equipment including boots, canes, crutches, splints, prosthetics, orthotics, hospital beds, oxygen equipment, sleep apnea machines, walkers, wheelchairs and scooters
- Electrocardiogram
- Electrocardiography
- Emergency room care
- Emergency transportation including ambulance
- Experimental drugs, procedures or studies
- Eye care
- Foot care
- Genetic testing including breast cancer (BRCA)
- Habilitation services
- Hearing aids
- Home health care
- Hospice Services
- Hospitalization including facility fees and physician/surgeon fees
- Infertility treatment
- Long-term care
- Medical care outside the United States
- Mental health services
- Naturopathic services
- Non-preventive therapy and tests
- Nutritional supplies, vitamins or supplements
- Occupational therapy
- Out-of-network services
- Outpatient laboratory services in hospital setting
- Outpatient surgery including facility fees and physician/surgeon fees
- Pathology
- Physicals

## EXCLUSIONS (continued)

- Private duty nursing
- Rehabilitation services including physical therapy or substance abuse
- Services for sexual dysfunction including drugs, supplies and therapy
- Sex change services including drugs, supplies and therapy
- Sleep studies
- Skilled nursing care
- Specialty prescription drugs
- Strength and performance services including devices and drugs
- Surgical procedures including transplants
- TMJ and orthognathic services
- Ultrasounds
- Weight loss drugs, procedures (including gastric bypass surgery and lap banding), programs and supplies

## LIMITATIONS

- Behavioral health visits are limited to 3 per plan year at the \$50 copay.
- Birth control implants including intrauterine devices (IUD) insertion/removal - 1 per plan year unless due to medical necessity
- Breast Cancer Genetic Testing (BRCA) - counseling only; no testing
- COVID-19 testing is limited to FFCRA<sup>1</sup> and CDC<sup>2</sup> guidelines or due to medical necessity. Testing is also limited to outpatient settings excluding emergency facilities and/or hospitals.
- Prescription drug coverage is limited to the formulary list. For additional information visit <https://www.sbmabenefits.com/smithrxformulary>
- Preventive breast cancer mammography Screening - 1 per plan year
- Routine preventive/wellness visits (men, women and children) - 1 per plan year
- Timely filing on claims is 12 months from the date of service. Claims not received within the timely filing limit will be denied.

<sup>1</sup>Families First Coronavirus Response Act

<sup>2</sup>Centers for Disease Control and Prevention

## DEFINITIONS

- Counseling - providing patients with advice or education about a condition or disease and the potential treatment options available
- Medical Necessity - determined to be of need as evidenced by documented diagnosis from an individual's attending healthcare provider
- Screening - a method of identifying a medical condition or disease without the existence of any signs or symptoms
- Testing - a process or procedure performed to detect, diagnose or monitor a condition or disease based on a patient's illness, injury or symptoms

THIS LIST IS NOT INTENDED TO BE A COMPLETE LIST OF EXCLUSIONS. ADDITIONAL EXCLUSIONS/LIMITATIONS MAY APPLY. ONLY THE SERVICES LISTED UNDER THE SUMMARY OF BENEFITS ARE COVERED BY THE PLAN. AN OMISSION OF A NON-COVERED SERVICE FROM THE EXCLUSIONS LIST DOES NOT IMPLY THE SERVICE IS COVERED BY THE PLAN. MEMBERS AND PROVIDERS ARE ADVISED TO CONFIRM IF SERVICES ARE COVERED BY THE PLAN PRIOR TO THE SERVICES BEING RENDERED.

Any claims received for excluded services, or outside the coverage limitations listed above, will be denied and members will be responsible for the full out-of-pocket expense of the claim.

# Medical Essentials:

## How to Use Your Benefits



### Access Your Benefits

**ID Card:** You should receive your cards at the member address on file.

**Telemedicine:** Call 1.855.373.7450 to activate. Provide your name and DOB and an email will be sent to you to create a login.

**MEC Companion:** Register at [www.WellCardSavings.com](http://www.WellCardSavings.com) with Group ID: MECPLUS.

*If you have trouble with your MEC plan, call (888) 505-7724 option 2.*

### Find Your Provider

To locate providers participating in the MultiPlan® PHCS network call 866-918-7427 or visit [www.multiplan.com](http://www.multiplan.com).



1. Click "Find a Provider" located in the top right-hand corner of the page and follow the steps below.
2. Click on the green "Select Network" button.
  - MEC Ultimate - select "Preventive only"
  - MEC Ultimate HI - select "Specifics"

### FILL A PRESCRIPTION

[Review the RX Benefit Summary here](#)

### FILE A CLAIM

Submit claims to:

**Electronic Claims Payer ID:** SBMCO | **Clearing House:** Trizetto (800) 556-2231

SBMA | PO Box 2369 | Montclair, CA. 91763 | (888) 505-7724 option 3 | [claims@sbmamec.com](mailto:claims@sbmamec.com)

### HOW TO USE HOSPITAL INDEMNITY PLAN (FOR ULTIMATE HI MEMBERS)

Hospital Indemnity benefits help pay for out-of-pocket costs associated with being hospitalized in addition to your medical coverage. Payments are made directly to you, even if you did not actually incur any out-of-pocket expenses.

**Step 1:** Submit a Claim form and Invoice/Bill from your hospital visit

**Step 2:** A check with the amount listed on your benefit summary will be made out to you.

**The hospital bill is the member's responsibility.** The check may be used by the member to help pay that bill or other expenses as the member sees fit. Options Plus does not coordinate or submit any payment to the hospital.





# WELLNESS & PREVENTIVE SERVICES

## 100% COVERED SERVICES

### Preventive benefits for adults

- Abdominal Aortic Aneurysm one-time screening for men of specified ages who have ever smoked
- Alcohol Misuse screening and counseling
- Aspirin use to prevent cardiovascular disease and colorectal cancer for adults 50 to 59 years with a high cardiovascular risk
- Blood Pressure screening
- Cholesterol screening for adults of certain ages or at higher risk
- Colorectal Cancer screening for adults 45 to 75
- Depression screening
- Diabetes (Type 2) screening for adults 40 to 70 years who are overweight or obese
- Diet counseling for adults at higher risk for chronic disease
- Falls prevention (with exercise or physical therapy and vitamin D use) for adults 65 years and over living in a community setting
- Hepatitis B screening for people at high risk
- Hepatitis C screening for adults age 18 to 79 years
- HIV screening for everyone age 15 to 65, and other ages at increased risk
- PrEP (pre-exposure prophylaxis) HIV prevention medication for HIV-negative adults at high risk for getting HIV through sex or injection drug use
- Immunizations for adults — doses, recommended ages, and recommended populations vary: Chickenpox (Varicella), Diphtheria, Flu (influenza), Hepatitis A, Hepatitis B, Human Papillomavirus (HPV), Measles, Meningococcal, Mumps, Whooping Cough (Pertussis), Pneumococcal, Rubella, Shingles, and Tetanus
- Lung cancer screening for adults 55 to 80 at high risk for lung cancer because they're heavy smokers or have quit in the past 15 years
- Obesity screening and counseling
- Sexually Transmitted Infection (STI) prevention counseling for adults at higher risk
- Statin preventive medication for adults 40 to 75 years at high risk
- Syphilis screening for all adults at higher risk
- Tobacco use screening for all adults and cessation interventions for tobacco users
- Tuberculosis screening for certain adults with symptoms at high risk

### Preventive benefits for women

- Bone density screening for all women over age 65 or women age 64 and younger that have gone through menopause
- Breast cancer genetic test counseling (BRCA) for women at higher risk (counseling only; not testing)
- Breast cancer mammography screenings: every 2 years for women over 50 and older or as recommended by a provider for women 40 to 49 or women at higher risk for breast cancer
- Breast Cancer chemoprevention counseling for women at higher risk
- Breastfeeding comprehensive support and counseling from trained providers, and access to breastfeeding supplies, for pregnant and nursing women
- Birth control: Food and Drug Administration-approved contraceptive methods, sterilization procedures, and patient education and counseling, as prescribed by a health care provider for women with reproductive capacity (not including abortifacient drugs). This does not apply to health plans sponsored by certain exempt "religious employers."
- Cervical Cancer screening: Pap test (also called a Pap smear) for women 21 to 65
- Chlamydia infection screening for younger women and other women at higher risk
- Diabetes screening for women with a history of gestational diabetes who aren't currently pregnant and who haven't been diagnosed with type 2 diabetes before
- Domestic and interpersonal violence screening and counseling for all women

### Preventive benefits for women (continued)

- Folic acid supplements for women who may become pregnant
- Gestational diabetes screening for women 24 weeks pregnant (or later) and those at high risk of developing gestational diabetes
- Gonorrhea screening for all women at higher risk
- Hepatitis B screening for pregnant women at their first prenatal visit
- Maternal depression screening for mothers at well-baby visits
- Preeclampsia prevention and screening for pregnant women with high blood pressure
- Rh Incompatibility screening for all pregnant women and follow-up testing for women at higher risk
- Sexually Transmitted Infections counseling for sexually active women
- Expanded tobacco intervention and counseling for all pregnant tobacco users
- Urinary incontinence screening for women yearly
- Urinary tract or other infection screening
- Well-woman visits to get recommended services for women

### Preventive benefits for children

- Alcohol, tobacco, and drug use assessments for adolescents
- Autism screening for children at 18 and 24 months
- Behavioral assessments for children: Age 0 to 11 months, 1 to 4 years, 5 to 10 years, 11 to 14 years, 15 to 17 years
- Bilirubin concentration screening for newborns
- Blood Pressure screening for children: Age 0 to 11 months, 1 to 4 years, 5 to 10 years, 11 to 14 years, 15 to 17 years
- Blood screening for newborns
- Depression screening for adolescents beginning at age 12
- Developmental screening for children under age 3
- Dyslipidemia screening for all children once between 9 and 11 years and once between 17 and 21 years for children at higher risk of lipid disorders
- Fluoride supplements for children without fluoride in their water source
- Fluoride varnish for all infants and children as soon as teeth are present
- Gonorrhea preventive medication for the eyes of all newborns
- Hearing screening for all newborns; and regular screenings for children and adolescents as recommended by their provider
- Height, weight and body mass index (BMI) measurements taken regularly for all children
- Hematocrit or hemoglobin screening for all children
- Hemoglobinopathies or sickle cell screening for newborns
- Hepatitis B screening for adolescents at higher risk
- HIV screening for adolescents at higher risk
- Hypothyroidism screening for newborns
- PrEP (pre-exposure prophylaxis) HIV prevention medication for HIV-negative adolescents at high risk for getting HIV through sex or injection drug use
- Immunizations for children from birth to age 18 — doses, recommended ages, and recommended populations vary: Chickenpox (Varicella); Diphtheria, Tetanus, and Pertussis (DTaP); Haemophilus influenza type B; Hepatitis A; Hepatitis B; Human Papillomavirus (HPV); Inactivated Poliovirus; Influenza (flu shot); Measles; Meningococcal; Mumps; Pneumococcal; Rubella; and Rotavirus
- Lead screening for children at risk of exposure
- Obesity screening and counseling
- Oral health risk assessment for young children from 6 months to 6 years
- Phenylketonuria (PKU) screening for newborns
- Sexually Transmitted Infection (STI) prevention counseling and screening for adolescents at higher risk
- Tuberculin testing for children at higher risk of tuberculosis: Age 0 to 11 months, 1 to 4 years, 5 to 10 years, 11 to 14 years, 15 to 17 years
- Vision screening for all children
- Well-baby and well-child visits





# Telemedicine

## Health Care Made Easy

**Our telemedicine benefit provides you and your family access to board certified physicians** around the clock (24/7/365) via telephone or secure video. Telemedicine physicians can give advice, diagnose or treat illness, and even prescribe medication right over the phone. With healthcare costs rising, an office visit with a PCP or Urgent Care Center can range from \$155 to upwards of \$300, and an ER visit can average almost \$1,000. With this benefit, there is no cost to you or your family for a consultation.

### 1 ACTIVATE YOUR ACCOUNT

Activate online or by calling member services. Once activated, you will need to setup your member profile and complete your electronic health record.

### 2 REQUEST A CONSULT

Login to your account online or call member services to request a consult anytime 24/7.

### 3 RECEIVE CARE

Receive diagnosis and treatment, giving you quality care and peace of mind wherever you are.

## Common Conditions Treated

- Allergies
- Arthritic Pain
- Bronchitis
- Cold/Flu
- Conjunctivitis
- Sprains/Strains
- Respiratory Infections
- Sinus Infections
- Upset Stomach
- Urinary Tract Infections
- Diarrhea
- Ear Infections
- Gastroenteritis
- Headaches
- Insect Bites, etc.

**Talk to a Doctor  
Anytime Day or Night...  
For Free.**





## Behavioral Health Getting Help Just Got Easier

**Our Behavioral Health Benefit makes it easy to receive therapy and counseling from the comfort and privacy of your own home or office.**

It can be difficult to wait days or weeks until your next appointment. Speak with one of our licensed psychiatrists or therapists online or by app.

### WHAT WE TREAT

We provide care for many of the most common behavioral health concerns with the added benefits of privacy and convenience.

- Abuse
- Codependency
- Domestic Violence
- OCD
- Addiction
- Conduct Disorder
- Eating Disorders
- Parenting Issues
- ADHD/ADD
- Cognitive Behavioral
- Grief & Loss
- Relationships
- Anger Management Therapy
- LGBT Issues
- Sexuality
- Anxiety & Stress
- Depression & Mood
- Med. Management
- Trauma & PTSD
- Bipolar Disorder
- Divorce
- Men's & Women's Issues
- And more

### HOW IT WORKS

#### 1 LOG IN

LOG IN TO YOUR ACCOUNT

#### 2 SCHEDULE AN APPOINTMENT

SCHEDULE AN APPOINTMENT WITH  
THE BEHAVIORAL HEALTH PROVIDER  
OF YOUR CHOICE

#### 3 CHAT

VIDEO CHAT WITH YOUR PROVIDER  
AND RECEIVE A PERSONALIZED  
TREATMENT PLAN.

When I show my MEC  
Companion Card...

my card  
shows me the **Savings!**



#### **Dental – save up to 50%**

Accepted at over 80,000 provider locations nationwide, and covers all dental services and specialties, including orthodontia. Savings can be as high as 50%, and there is no limitation on services or use.



#### **Vision – save up to 50%**

Accepted by over 11,000 OUTLOOK vision providers. Cardholders receive up to 50% savings on lenses, frames, and other vision needs.



#### **MRI & Imaging – save up to 75%**

Members receive concierge appointment service and enjoy savings up to 75% and more on MRI, PET, and CT scans, as well as other imaging services at over 4,000 locations nationwide.



#### **Lab – save up to 50%**

Members save up to 50% using the online search tool to locate a lab and order their test. Actual savings are displayed immediately. Test results are available within 48-96 hours.



#### **Hearing – save up to 70%**

Members receive a free hearing test and up to 70% discount on hearing aids at 2,200 providers nationwide.



#### **Diabetic Care Services – save up to 70%**

A full line of diabetes testing supplies are delivered directly to the member's home.



#### **Vitamins – save 5%**

A wide range of vitamin and mineral supplements are delivered directly to the member's home at discounted rates.



#### **Daily Living Products – save up to 10%**

A wide range of medical supplies, safety equipment, and health products are delivered directly to the member's home at discounted rates.



# Value Medical

Comprehensive health benefits with standard rates in all 50 states and no deductibles. Coverage is on average 25-30% less than the Marketplace.

## Plans

IHP PLUS

IHP ULTIMATE

Partner

# IHP





# Value Medical: Plan Comparison

Compares In-Network Services Only. Review Each Plan For Further Details.

TIERS	IHP PLUS	IHP ULTIMATE
Employee Only	\$540	\$700
Employee + Spouse	\$990	\$1340
Employee + Kids	\$885	\$1185
Family	\$1195	\$1710

## MEDICAL BENEFITS

Deductible	\$0	\$0
Out of Pocket Max (Ind/Family)	\$9,450/\$18,900	\$6,000/\$12,000
Wellness and Preventive	Covered at 100%	Covered at 100%
Primary Care Visits	\$15 Copay - 10/year	\$20 Copay
Specialist Visits	\$25 Copay - 10/year	\$40 Copay
Urgent Care Visits	\$35 Copay - 3/year	\$50 Copay
Lab Services & Radiology	\$50 Copay - 3/year	\$50 Copay
CT/MRI/MRA/PET Scans	\$350 Copay -2/year	\$400 Copay
Telemedicine	\$0 Copay - Unlimited	\$0 Copay - Unlimited

## RX BENEFITS

Generic Rx	\$0 Copay Preventive	\$0 Copay Preventive
	\$5 Copay Acute List	\$5 Copay Acute List
	\$10 Copay Other	\$10 Copay Other
Preferred Brand/Non-Preferred Rx	Tier 1: \$40 Copay	Tier 1: \$40 Copay
	Tier 2: \$80 Copay	Tier 2: \$80 Copay

## HOSPITAL SERVICES

Inpatient Hospitalization & Surgery	\$350 Copay - 7 days & 3 surgeries/year	\$400 Copay
Outpatient Hospitalization & Surgery	\$350 Copay - 2/year	\$400 Copay
Emergency Room Services	\$350 Copay - 1/year	\$400 Copay

## OTHER SERVICES

Chiropractic Services	\$25 Copay - 10/year	\$40 Copay - 10/year
Second Surgical Opinion	\$0 Copay	\$0 Copay
Home Health Care	\$25 Copay - 15/year	\$25 Copay - 20/year
Treatment for Chemical Abuse	\$250 Copay - 7 days/year	\$250 Copay
(Inpatient/Outpatient)	\$25 Copay - 10 days/year	\$25 Copay
Emergency Medical Transportation	\$250 Copay - 1 per year	\$400 Copay
Chemotherapy/Radiation	-	\$400 Copay
Colonoscopy	-	\$400 Copay
Dialysis	-	\$400 Copay
Durable Medical Equipment	-	\$400 Copay
Transplant Facility	-	\$400 Copay
Rehabilitation Services	-	\$400 Copay - 20/year
Hospice Care	-	\$400 Copay

## PREGNANCY SERVICES

Professional Services	\$350/Copay	\$50/Copay
Maternity/Childbirth/Delivery	\$350 Copay per Admission	\$400 Copay per Admission



**Schedule of Benefits & Plan Design**  
**Medical Services Deductible Information**

<i><b>Deductible <sup>1</sup></b></i>	<b>Participating Providers (In Network)</b>	<b>Non-Participating Providers (Out of Network)<sup>2</sup></b>
<b>Individual</b>	\$0	
<b>Family</b>	\$0	

**Out of Pocket Information**

<i><b>Out of Pocket Maximum <sup>1</sup></b></i>	<b>Participating Providers (In Network)</b>	<b>Non-Participating Providers (Out of Network)<sup>2</sup></b>
<b>Individual</b>	\$9,450	
<b>Family</b>	\$18,900	

**Schedule of Benefits**

The following table represents the medical services currently covered under the IHP Plus Plan, as well as the permitted interval and any requirements of such medical services. This plan does not utilize a network for any facilities. All services performed in a medical facility (for example, a hospital as opposed to a primary care physician's office) will be subject to Reference Based Pricing (RBP) reimbursements based on a multiple of the Medicare Reimbursement Rate.

<b>Plan Provisions</b>	<b>Prior Auth Required<sup>3</sup></b>	<b>Participating Providers (In Network)</b>	<b>Non-Participating Providers (Out of Network)<sup>2</sup></b>
<b>Member Pays</b>			
<b>PHYSICIAN SERVICES</b>			
<b>Primary Care Office Visit</b> (Limited to 10 visits per plan year)	<b>No</b>	\$15 Copay	\$15 Copay
<b>Specialist Office Visit</b> (Includes Mental and Behavioral Health. Limited to 10 visits per plan year)	<b>No</b>	\$25 Copay	\$25 Copay
<b>Other Physicians Services performed in the office<sup>4</sup></b> (Limited to Primary Care/Specialists visits per plan year)	<b>Yes<sup>5</sup></b>	\$50 Copay per service billed	\$50 Copay per service billed
<b>Urgent Care</b> (Limited to 3 visits per plan year)	<b>No</b>	\$35 Copay	\$35 Copay
<b>Telemedicine Services</b>	<b>No</b>	\$0 Copay	Not Applicable

<sup>1</sup> The Deductible and Out of Pocket amounts are combined across In Network and Out of Network Providers.

<sup>2</sup> Out of Network services are covered at 85% of usual and customary charges.

<sup>3</sup> If prior authorization is not obtained for services requiring a prior authorization, the benefits payable by the Plan for such services will be reduced to 50% of the allowed charges after the copay.

<sup>4</sup> The plan will only reimburse buy and bill drugs up to the lesser of the allowed amount or network rate or the amount that the Third-Party Administrator or Pharmacy Benefits Manager could source the drug for.

<sup>5</sup> Prior authorization is required for any service or procedure over \$1,000.

# IHP | Plus

Plan Provisions		Prior Auth Required <sup>3</sup>	Participating Providers (In Network)	Non-Participating Providers (Out of Network) <sup>2</sup>
Member Pays				
PREVENTIVE & WELLNESS SERVICES				
(See Schedule of Preventive Health Services section)	(Non-Hospital Based)	No	\$0 Copay	\$0 Copay
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member
HOSPITAL/FACILITY SERVICES (Subject to RBP)				
Inpatient Hospitalization (Limited to 7 days per plan year)		Yes	\$350 Copay per admission (After copay, benefit subject to RBP)	
Inpatient Visits - Physician (Limited to visits up to 7 days per plan year)		No	Included in Inpatient Hospitalization Copay	
Inpatient Surgery - Physician Charges (Limited to 3 surgeries per plan year)		Yes	Included in Inpatient Hospitalization Copay	
Outpatient Hospital or Free-Standing Facility Services and Surgery (Limited to 2 visit per plan year)		Yes	\$350 Copay (After copay, benefit subject to RBP)	
Anesthesia (Limited to 3 inpatient and 2 outpatient anesthetic procedures per plan year)		No	Included in Inpatient Hospitalization or Outpatient Hospital or Free Standing Facility Services and Surgery Copay	
Emergency Room Services (Limited to 1 visit per plan year)		No	\$350 Copay (After copay, benefit subject to RBP)	
OUTPATIENT DIAGNOSTIC SERVICES				
Laboratory Service	(Non-Hospital Based) (Combined limit of 3 visits per plan year with Radiology)	No	\$50 Copay	\$50 Copay
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member
Radiology	(Non-Hospital Based) (Combined limit of 3 visits per plan year with Laboratory Services)	No	\$50 Copay	\$50 Copay
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member
CT/MRI/MRA/PET Scan (Limited to 2 per plan year)	(Non-Hospital Based)	Yes	\$350 Copay (After copay, benefit subject to RBP)	
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member

# IHP | Plus

Plan Provisions		Prior Auth Required <sup>3</sup>	Participating Providers (In Network)	Non-Participating Providers (Out of Network) <sup>2</sup>
Member Pays				
PREGNANCY BENEFITS				
Professional Services		No	\$350 Copay	\$350 Copay
Maternity/Childbirth/Delivery (Considered Inpatient Hospital Stay)		Yes	\$350 Copay per admission (After copay, benefit subject to RBP)	
OTHER SERVICES				
Allergy Services (Included in Primary Care Office Visit or Specialist Office Visit limits. The copay applies to the administration of the allergy service and is separate from the copay for the office visit)		No	\$25 Copay	\$25 Copay
Chiropractic Services (Limited to 10 visits per plan year)		No	\$25 Copay	\$25 Copay
Second Surgical Opinion		No	\$0 Copay	Not Covered 100% paid by Member
Home Health Care (Limited to 15 visits per plan year)		Yes	\$25 Copay	Not Covered 100% paid by Member
Treatment for Chemical Abuse & Dependency	(In-Patient) (Limited to 7 days per plan year)	Yes	\$250 Copay per day (After copay, benefit subject to RBP)	
Treatment for Chemical Abuse & Dependency	(Out-Patient) (Limited to 10 visits perplan year)	Yes	\$25 Copay per day	\$25 Copay per day
Emergency Medical Transportation (By land only; Limited to 1 transport per plan year)		No	\$250 Copay (After copay, benefit subject to RBP)	

<b>PHARMACY BENEFITS</b>		Participating Pharmacies	Non-Participating Pharmacies
Member Pays			
<b>Preventive Prescriptions - (Subject to Formulary)</b>			
Pharmacy Retail – up to a 30-day supply		Generic - \$0 Copay (Limited to Preventive Generic)	Not Covered 100% paid by Member
<b>Non-Preventive Prescriptions - (Subject to Formulary)</b>			
Pharmacy Retail – up to a 30-day supply		APS Acute List - \$5 Copay All Other Generic - \$10 Copay Preferred Brand - \$40 Copay Non-Preferred Brand - \$80 Copay	Not Covered 100% paid by Member
Pharmacy Mail Order – 90-day supply		APS Chronic List - \$15 Copay All Other Generic - \$30 Copay Preferred Brand - \$120 Copay Non-Preferred Brand - \$240 Copay	Not Covered 100% paid by Member
Non-Limited Brand, & Specialty Drugs		Not Covered 100% paid by Member	Not Covered 100% paid by Member





## Exclusions

The following exclusions apply to the benefits offered under this Plan:

1. Office visits, physical examinations, immunizations, and tests when required solely for the following:
  - a. Sports,
  - b. Camp,
  - c. Employment,
  - d. Travel,
  - e. Insurance,
  - f. Marriage,
  - g. Legal proceedings
2. Routine foot care for treatment of the following:
  - a. Flat feet,
  - b. Corns,
  - c. Bunions,
  - d. Calluses,
  - e. Toenails,
  - f. Fallen arches,
  - g. Weak feet,
  - h. Chronic foot strain
3. Dental procedures
4. Any other medical service, treatment, or procedure not covered under this Schedule of Benefits
5. Any other expense, bill, charge, or monetary obligation not covered under this Plan, including but not limited to all non-medical service expenses, bills, charges, and monetary obligations. Unless the medical service is explicitly provided by any appendix or otherwise explicitly provided in the Plan Document, this Plan does not cover the medical service or any related expense, bill, charge, or monetary obligation to the medical service
6. Claims unrelated to treatment of medical care or treatment
7. Cosmetic surgery unless authorized as medically necessary. Such authorization is based on the following causes for cosmetic surgery: accidental injury, correction of congenital deformity within six (6) years of birth, or as a treatment of a diseased condition
8. Any treatment with respect to treatment of teeth or periodontium, any treatment of periodontal or periapical disease involving teeth surrounding tissue, or structure. Exceptions to this exclusion include only malignant tumors or benefits specifically noted in the schedule of benefits to the Plan Document
9. Any claim related to an injury arising out of or in the course of any employment for wage or profit that would be covered by other coverage for which the member is eligible.
10. Claims for which a participant is not legally required to pay or claims which would not have been made if this Plan had not existed
11. Claims for services which are not medically necessary as determined by this Plan or the excess of any claim above reasonable and customary rates when a PPO network has not been contracted
12. Charges which are or could be reimbursed by any public health program irrespective of whether such coverage has been elected by a participant
13. Claims due to an act of war, declared or undeclared, not including acts of terrorism
14. Claims for eyeglasses, contacts, hearing aids (or examinations for the fitting thereof) or radial keratotomy
15. Elective, voluntary abortions, except in the case of rape, incest, or congenital deformities of the fetus as determined through pre-natal testing, or when the life of the mother would be threatened if the fetus were carried to term
16. Travel, unless specifically provided in the schedule of benefits
17. Custodial care for primarily personal, not medical, needs provided by persons with no special medical training or skill
18. Claims from any provider other than a healthcare provider as defined in the Plan Document unless explicitly permitted in the schedule of benefits
19. Investigatory or experimental treatment, services, or supplies unless specifically covered under Approved Clinical Trials
20. Services or supplies which are primarily educational
21. Claims due to attempted suicide or intentionally self-inflicted injury while sane or insane, unless the claim results from a medical condition such as depression
22. Claims resulting from, or which arise due to the attempt or commission of, an illegal act. Claims by victims of domestic violence will not be subject to this exclusion
23. Claims with respect to any treatment or procedure to change one's physical anatomy to those of the opposite sex and any other treatment or study related to sex change
24. Claims from a medical service provider who is related by blood, marriage, or legal adoption to a participant
25. Any claims for fertility or infertility treatment
26. Claims for weight control, weight reduction, or surgical treatment for obesity or morbid obesity, unless explicitly provided in the schedule of benefits



## Exclusions

27. Claims for disability resulting from reversal of sterilization
28. Claims for the completion of forms, or failure to keep scheduled appointments
29. Recreational or diversional therapy
30. Personal hygiene or convenience items, including but not limited to air conditioning, humidifiers, hot tubs, whirlpools, or exercise equipment, irrespective of the recommendations or prescriptions of a medical service provider
31. Claims due to participation in a dangerous activity, including but not limited to sky-diving, motorcycle or automobile racing, bungee jumping, rock climbing, rappelling, or hang gliding
32. Claims that arise primarily due to medical tourism
33. Supportive devices of the foot
34. Treatments for sexual dysfunction
35. Aquatic or massage therapy
36. Biofeedback training
37. Skilled nursing facilities
38. Durable medical equipment and prosthetics
39. Hospice care, private duty nursing, or long-term care
40. Residential facility – for charges from a residential halfway house or home, or any facility which is not a health care institution licensed for the primary purpose of treatment of an illness or injury
41. Claims for temporomandibular joint syndrome
42. Claims for biotech or specialty drugs, including biologics and hemophiliac drugs
43. Genetic testing unless explicitly covered in the schedule of benefits
44. Human Cell, Tissue and Organ transplantation
45. Claims for cosmetic surgery, not related to mastectomy reconstruction to produce a symmetrical appearance or prosthesis, or physical complications which result from such procedures.
46. Radiation and chemotherapy
47. Dialysis
48. Rehabilitative therapies
49. Acupuncture
50. Alternative medicine/homeopathy
51. Children dental and vision
52. Neonatal intensive care (NICU)
53. Routine eye care (Adult)
54. Inpatient facility claims for surgery after the inpatient hospital day limit per plan year has been exhausted
55. All maternity coverage for dependent children, including adult children up to age 26, and all coverage for the resultant newborn child. However, ACA mandated Preventive Health Services are not excluded
56. Diagnosis and treatment for sleep apnea
57. Any claim arising from service received outside of the United States and its territories of American Samoa, Guam, the Northern Mariana Islands, Puerto Rico and the U.S. Virgin Islands
58. Use of Emergency Room Services for non-emergency care
59. This coverage does not include benefits for grandchildren (unless they are under your legal guardianship).
60. Gene therapy
61. Private room unless medically necessary or if a semi-private room is not available.
62. Emerging gene and cell therapies

The purpose of this list of exclusions is solely to provide additional clarity regarding treatments, procedures, products, services, or any other items which are not covered under this plan. Accordingly, no exclusion shall be interpreted by negative implication, or otherwise, as evidence of the existence of coverage under this plan.



**Schedule of Benefits & Plan Design**  
**Medical Services Deductible Information**

<i>Deductible</i>	<b>Participating Providers (In Network)</b>	<b>Non-Participating Providers (Out of Network)</b>
<b>Individual</b>	\$0	\$500
<b>Family</b>	\$0	\$1,000

**Out of Pocket Information**

<i>Out of Pocket Maximum</i>	<b>Participating Providers (In Network)</b>	<b>Non-Participating Providers (Out of Network)</b>
<b>Individual</b>	\$6,000	Unlimited
<b>Family</b>	\$12,000	Unlimited

**Schedule of Benefits**

The following table represents the medical services currently covered under the IHP Ultimate Plan, as well as the permitted interval and any requirements of such medical services. This plan does not utilize a network for any facilities. All services performed in a medical facility (for example, a hospital as opposed to a primary care physician's office) will be subject to Reference Based Pricing (RBP) reimbursements based on a multiple of the Medicare Reimbursement Rate.

<b>Plan Provisions</b>	<b>Prior Auth Required<sup>1</sup></b>	<b>Participating Providers (In Network)</b>	<b>Non-Participating Providers (Out of Network)</b>
<b>Member Pays</b>			
<b>PHYSICIAN SERVICES</b>			
<b>Primary Care Office Visit</b>	No	\$20 Copay	After Deductible, 40% Coinsurance
<b>Specialist Office Visit</b> (Includes Mental and Behavioral Health)	No	\$40 Copay	After Deductible, 40% Coinsurance
<b>Other Physicians Services performed in the office<sup>2</sup></b>	Yes <sup>3</sup>	\$40 Copay	After Deductible, 40% Coinsurance
<b>Urgent Care</b>	No	\$50 Copay	After Deductible, 40% Coinsurance
<b>Telemedicine Services</b>	No	\$0 Copay	Not Applicable

<sup>1</sup>If prior authorization is not obtained for services requiring a prior authorization, the benefits payable by the Plan for such services will be reduced to 50% of the allowed charges after the copay.

<sup>2</sup> Out of Network services are covered at 85% of usual and customary charges.

<sup>3</sup>The plan will only reimburse buy and bill drugs up to the lesser of the allowed amount or network rate or the amount that the Third-Party Administrator or Pharmacy Benefits Manager could source the drug for.

<sup>4</sup>Prior authorization is required for any service or procedure over \$1,000.

# IHP | Ultimate

Plan Provisions		Prior Auth Required <sup>1</sup>	Participating Providers (In Network)	Non-Participating Providers\ (Out of Network)
Member Pays				
PREVENTIVE & WELLNESS SERVICES				
(See Schedule of Preventive Health Services section)	(Non-Hospital Based)	No	\$0 Copay	\$0 Copay
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member
HOSPITAL/FACILITY SERVICES (Subject to RBP)				
Inpatient Hospitalization		Yes	\$400 Copay (After copay, benefit subject to RBP)	
Inpatient Visits - Physician		No	Included in Inpatient Hospitalization Copay	
Inpatient Surgery – Physician Charges		Yes	Included in Inpatient Hospitalization Copay	
Outpatient Hospital or Free-Standing Facility Services and Surgery		Yes	\$400 Copay (After copay, benefit subject to RBP)	
Anesthesia		No	Included in Inpatient Hospitalization or Outpatient Hospital or Free-Standing Facility Services and Surgery Copay	
Emergency Room Facilities and Covered Services		No	\$400 Copay (After copay, benefit subject to RBP)	
OUTPATIENT DIAGNOSTIC SERVICES				
Laboratory Services	(Non-Hospital Based)	No	\$50 Copay	After Deductible, 40% Coinsurance
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member
Radiology	(Non-Hospital Based)	No	\$50 Copay	After Deductible, 40% Coinsurance
	(Hospital Based)	No	Not Covered 100% paid by Member	Not Covered 100% paid by Member
CT/MRI/MRA/PET Scan	(Non-Hospital Based)	Yes	\$400 Copay (After copay, benefit subject to RBP)	
	(Hospital Based)	Yes		



# IHP | Ultimate

Plan Provisions	Prior Auth Required <sup>1</sup>	Participating Providers (In Network)	Non-Participating Providers (Out of Network)
Member Pays			
PREGNANCY BENEFITS			
Professional Services	No	\$50 Copay	After Deductible, 40% Coinsurance
Maternity/Childbirth/Delivery (Considered Inpatient Hospital Stay)	Yes	\$400 Copay (After copay, benefit subject to RBP)	
OTHER SERVICES			
Allergy Services (The copay applies to the administration of the allergy service and is separate from the copay for the office visit)	No	\$40 Copay	\$40 Copay
Chemotherapy/Radiation Therapy (Chemotherapy only includes infusion, not oral)	Yes	\$400 Copay (After copay, benefit subject to RBP)	
Chiropractic Services (Limited to 10 visits per plan year)	No	\$40 Copay	After Deductible, 40% Coinsurance
Colonoscopy (Diagnostic Purposes)	Yes	\$400 Copay (After copay, benefit subject to RBP)	
Dialysis	Yes	\$400 Copay (After copay, benefit subject to RBP)	
Durable Medical Equipment (Subject to limitations)	Yes	\$400 Copay (After copay, benefit subject to RBP)	
Emergency Medical Transportation (Ground Service Only)	No	\$400 Copay (After copay, benefit subject to RBP)	
Home Health Care (Limited to 20 visits per plan year)	Yes	\$25 Copay	Not Covered 100% paid by Member
Hospice Care	Yes	\$400 Copay (After copay, benefit subject to RBP)	
Rehabilitation/Habilitation Services (Combined limit of 20 visits per plan year with physical, speech, and occupational therapies. Prior authorization is required after 6 visits.)	Yes	\$75 Copay	Not Covered 100% paid by Member
Second Surgical Opinion	No	\$0 Copay	Not Covered 100% paid by Member
Transplant - Facility	Yes	\$400 Copay (After copay, benefit subject to RBP)	
Transplant - Physician and Anesthesiologist Charges during Inpatient Hospitalization	Yes	Benefit subject to RBP	

Plan Provisions		Prior Auth Required <sup>1</sup>	Participating Providers (In Network)	Non-Participating Providers (Out of Network)
Treatment for Chemical Abuse & Dependency	(In-Patient)	Yes	\$250 Copay per day (After copay, benefit subject to RBP)	
Treatment for Chemical Abuse & Dependency	(Out-Patient)	Yes	\$25 Copay per day	\$25 Copay per day

PHARMACY BENEFITS		Participating Pharmacies	Non-Participating Pharmacies
Member Pays			
Preventive Prescriptions - (Subject to Formulary)			
Pharmacy Retail – up to a 30-day supply		Generic - \$0 Copay (Limited to Preventive Generic)	Not Covered 100% paid by Member
Non-Preventive Prescriptions - (Subject to Formulary)			
Pharmacy Retail – up to a 30-day supply (Specialty Drugs and Compounds are not covered)		Generic - \$5 Copay Preferred Brand - \$40 Copay Non-Preferred Brand - \$80 Copay	Not Covered 100% paid by Member
Pharmacy Mail Order – 90-day supply		Generic - \$15 Copay Preferred Brand - \$120 Copay Non-Preferred Brand - \$240 Copay	Not Covered 100% paid by Member
Non-Limited Brand, & Specialty Drugs		Not Covered 100% paid by Member	Not Covered 100% paid by Member

## Exclusions

The following exclusions apply to the benefits offered under this Plan:

1. Office visits, physical examinations, immunizations, and tests when required solely for the following:
  - a. Sports,
  - b. Camp,
  - c. Employment,
  - d. Travel,
  - e. Insurance,
  - f. Marriage,
  - g. Legal proceedings
2. Routine foot care for treatment of the following:
  - a. Flat feet,
  - b. Corns,
  - c. Bunions,
  - d. Calluses,
  - e. Toenails,
  - f. Fallen arches,
  - g. Weak feet,
  - h. Chronic foot strain
3. Dental procedures
4. Any other medical service, treatment, or procedure not covered under this Schedule of Benefits
5. Any other expense, bill, charge, or monetary obligation not covered under this Plan, including but not limited to all non-medical service expenses, bills, charges, and monetary obligations. Unless the medical service is explicitly provided by any appendix or otherwise explicitly provided in the Plan Document, this Plan does not cover the medical service or any related expense, bill, charge, or monetary obligation to the medical service
6. Claims unrelated to treatment of medical care or treatment
7. Cosmetic surgery unless authorized as medically necessary. Such authorization is based on the following causes for cosmetic surgery: accidental injury, correction of congenital deformity within six (6) years of birth, or as a treatment of a diseased condition
8. Any treatment with respect to treatment of teeth or periodontium, any treatment of periodontal or periapical disease involving teeth surrounding tissue, or structure. Exceptions to this exclusion include only malignant tumors or benefits specifically noted in the schedule of benefits to the Plan Document
9. Any claim related to an injury arising out of, or in the course of, any employment for wage or profit that would be covered by other coverage for which the member is eligible
10. Claims for which a participant is not legally required to pay or claims which would not have been made if this Plan had not existed
11. Claims for services which are not medically necessary as determined by this Plan or the excess of any claim above reasonable and customary rates when a PPO network has not been contracted
12. Charges which are or could be reimbursed by any public health program irrespective of whether such coverage has been elected by a participant
13. Claims due to an act of war, declared or undeclared, not including acts of terrorism
14. Claims for eyeglasses, contacts, hearing aids (or examinations for the fitting thereof) or radial keratotomy
15. Elective, voluntary abortions, except in the case of rape, incest, or congenital deformities of the fetus as determined through pre-natal testing, or when the life of the mother would be threatened if the fetus were carried to term
16. Travel, unless specifically provided in the schedule of benefits
17. Custodial care for primarily personal, not medical, needs provided by persons with no special medical training or skill
18. Claims from any provider other than a healthcare provider as defined in the Plan Document unless explicitly permitted in the schedule of benefits
19. Investigatory or experimental treatment, services, or supplies unless specifically covered under Approved Clinical Trials
20. Services or supplies which are primarily educational
21. Claims due to attempted suicide or intentionally self-inflicted injury while sane or insane, unless the claim results from a medical condition such as depression
22. Claims resulting from, or which arise due to the attempt or commission of, an illegal act. Claims by victims of domestic violence will not be subject to this exclusion
23. Claims with respect to any treatment or procedure to change one's physical anatomy to those of the opposite sex and any other treatment or study related to sex change



## Exclusions

24. Claims from a medical service provider who is related by blood, marriage, or legal adoption to a participant
25. Any claims for fertility or infertility treatment
26. Claims for weight control, weight reduction, or surgical treatment for obesity or morbid obesity, unless explicitly provided in the schedule of benefits
27. Claims for disability resulting from reversal of sterilization
28. Claims for the completion of forms, or failure to keep scheduled appointments
29. Recreational or diversional therapy
30. Personal hygiene or convenience items, including but not limited to air conditioning, humidifiers, hot tubs, whirlpools, or exercise equipment, irrespective of the recommendations or prescriptions of a medical service provider
31. Claims due to participation in a dangerous activity, including but not limited to sky-diving, motorcycle or automobile racing, bungee jumping, rock climbing, rappelling, or hang gliding
32. Claims that arise primarily due to medical tourism
33. Supportive devices of the foot
34. Treatments for sexual dysfunction
35. Aquatic or massage therapy
36. Biofeedback training
37. Skilled nursing facilities
38. Private duty nursing, or long-term care
39. Residential facility – for charges from a residential halfway house or home, or any facility which is not a health care institution licensed for the primary purpose of treatment of an illness or injury
40. Claims for temporomandibular joint syndrome
41. Claims for biotech or specialty prescriptions
42. Claims for biotech or specialty drugs, including biologics and hemophiliac drugs
43. Claims for cosmetic surgery, not related to mastectomy reconstruction to produce a symmetrical appearance or prosthesis, or physical complications which result from such procedures.
44. Acupuncture
45. Alternative medicine/homeopathy
46. Children dental and vision
47. Routine eye care (Adult)
48. Any claim arising from service received outside of the United States and its territories of American Samoa, Guam, the Northern Mariana Islands, Puerto Rico and the U.S. Virgin Islands
49. All maternity coverage for dependent children, including adult children up to age 26, and all coverage for the resultant newborn child. However, ACA mandated Preventive Health Services are not excluded.
50. Use of Emergency Room Services for non-emergency care
51. Diagnosis and treatment for sleep apnea
52. This coverage does not include benefits for grandchildren (unless they are under your legal guardianship).
53. Gene therapy
54. Emerging gene and cell therapies

The purpose of this list of exclusions is solely to provide additional clarity regarding treatments, procedures, products, services, or any other items which are not covered under this plan. Accordingly, no exclusion shall be interpreted by negative implication, or otherwise, as evidence of the existence of coverage under this plan.





# fast, hassle-free health care. anytime. anywhere.

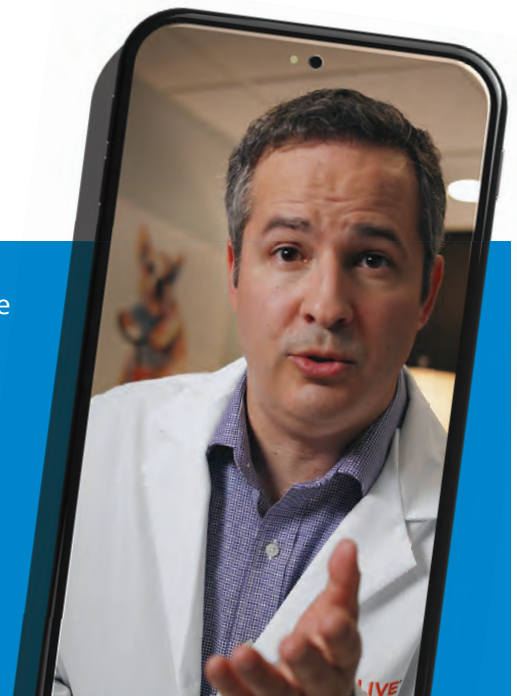
Welcome Plan Participant,

Good news! Your insurance benefits include convenient 24/7 health care by phone or video through MDLIVE. We provide personalized care for hundreds of medical and mental health needs. No surprise costs. No hassle.

MDLIVE offers reliable, trusted care so you can get better and stay well from the comfort and convenience of home. We look forward to caring for you.

Sincerely,

The MDLIVE team



## URGENT CARE

**On-demand care for illness and injuries.**

- Talk to a board-certified doctor in just minutes when you need care fast, including prescriptions.
- Reliable and affordable alternative to urgent care clinics for more than 80 common, non-emergency conditions like flu, sinus infections, ear pain, and UTIs (Females, 18+).

## MENTAL HEALTH

**Talk therapy and psychiatry from the privacy of home.<sup>1</sup>**

- Licensed therapists and board-certified psychiatrists.
- Schedule your appointment in as little as five days with after-hours and flexible sessions available.



## USING MDLIVE IS AS EASY AS 1-2-3:



**STEP 1:  
CREATE YOUR  
SECURE ACCOUNT.**



**STEP 2:  
REQUEST AN APPOINTMENT.**

Have an appointment right away for urgent care needs, or schedule one at a time that works for you.



**STEP 3:  
FEEL BETTER FASTER.**

Get a diagnosis, treatment plan, and prescriptions, when appropriate, sent right to your nearest pharmacy.<sup>1</sup>

Your copay is

**\$ 0** Per appointment



Meet Sophie, your  
personal assistant.  
Text IHPSS to 635483

**Create your account today.**  
[mdlive.com/iplansSS](https://mdlive.com/iplansSS) | 888-863-5292

<sup>1</sup>Telehealth therapy visits are available for ages 10 and up. <sup>2</sup>Prescriptions are available at the physician's discretion when medically necessary.

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# Value Medical

## How to Use Your Benefits

# IHP

### ACCESS YOUR BENEFITS

1. You should receive your ID card shortly after your first effective date.
2. Activate Telehealth (See 1800MD page)
3. Download the mobile app (See IHP Mobile app page)

### FIND A PROVIDER

1. Visit <https://www.hstconnect.com/PHCS>
2. Enter provider type: Primary Care, Ob-Gyn, Lab, etc.
3. Enter zip code, then click on search and your directory will be provided.



### FILL A PRESCRIPTION

Call Cigna PBM for assistance at 800-325-1404 or visit [www.MyCigna.com](http://www.MyCigna.com)

When you get your ID, you will be able to log into the [MyCigna app](#) or [MyCigna.com](http://MyCigna.com) to search for medications online.

Use this [prescription drug guide](#) (follow link) to

- Find [detailed instructions on how to use the guide](#) [link to page].
- Review [a list of popular medications included in plan](#)
- Search for [medications that are not covered and the and alternatives covered by the plan.](#)



### PRE-CERTIFY A PROCEDURE / FILE A CLAIM

#### To Get Pre-Certification for a Procedure:

Call MedWatch at 800-432-8421

#### To File a Claim

1. Contact Customer Service (Number on the back of your ID Card).
2. Email [ValueMedicalClaims@getmeridio.com](mailto:ValueMedicalClaims@getmeridio.com)

# Dental Vision

## Plans

Preventive Dental & Vision

Comprehensive Dental &  
Vision

## Partner



MONTHLY	PREVENTIVE DENTAL + VISION		COMPREHENSIVE DENTAL + VISION	
• Employee Only		\$30		\$50
• Employee + Spouse		\$55		\$98
• Employee + Child(ren)		\$60		\$92
• Family		\$98		\$156

DENTAL BENEFITS	In-Network	Out-Of-Network	In-Network	Out-Of-Network
<ul style="list-style-type: none"> <li><b>Preventive &amp; Diagnostic</b> Exams; Cleanings; Bitewing X-Rays; Full Mouth X-Rays; Fluoride Treatments (Frequency limitations apply); Space Maintainers</li> </ul>	100%	100%	100%	80%
<ul style="list-style-type: none"> <li><b>Basic</b> Fillings; Simple Extractions; Oral Surgery; Periodontics; Root Canals (Endodontics); Sealants</li> </ul>	-	-	80%	50%
<ul style="list-style-type: none"> <li><b>Major</b> Crowns &amp; Gold Restorations; Bridgework; Full &amp; Partial Dentures; Repair of Dentures; Implants</li> </ul>	-	-	50%	50%
• Annual Maximum (per person)	\$1 000	\$1 000	\$1 500	\$1 500
• Annual Deductible				
Per person	None	None	\$50	\$100
Family Maximum	None	None	\$150	\$300
• Waived For	Preventive & Diagnostic			

## DENTAL PROVIDER LOOKUP

Visit [Delta Dental](#)

Specialty: Choose one or Choose Any | Your Plan: Delta Dental PPO

Search by Current Location: No, Enter Zip Code | Find Dentists



## DENTAL PLAN NOTES

Carryover MaxSM from Delta Dental allows you to increase your benefits.

This feature allows you to carry over a portion of your unused standard annual maximum benefit limit into the next year, and beyond. You can accumulate part of your unused benefit dollars from a healthy year and use it for larger, more expensive procedures in the future- such as bridges, crowns, and root canals.

The benefits outlined above are a summary of the quoted plan design. Full details on the plan of benefits and applicable policy provisions, including limitations and exclusions, are provided in the group contract.

### BENEFITS

- |                           |            |
|---------------------------|------------|
| • Network/Plan            | VSP Choice |
| • Copay (Exams/Materials) | \$10/\$25  |

### SERVICE FREQUENCIES

- |                  |                      |
|------------------|----------------------|
| • Eye Exams      | Once Every 12 months |
| • Lenses Benefit | Once Every 12 months |
| • Contact Lenses | Once Every 12 months |
| • Frames         | Once Every 24 months |

### REIMBURSEMENT SCHEDULE

	In-Network (Copay)	Out-Of-Network (Before Copay)
• Eye Exams	\$10	\$45 max
• Contact lens fit/evaluation	\$60	--
• <b>Lenses Benefit</b>		
Single Vision	\$25	\$30 max
Bifocal	\$25	\$50 max
Trifocal	\$25	\$65 max
Lenticular	\$25	\$100 max
• <b>Contact Lenses Benefit</b>		
Medically Necessary	Covered (Copay Waived)	\$210 max
Elective Materials	\$130 max	\$105 max
• <b>Frames Benefit</b>	\$130 max   \$70 Walmart/Sam's Club/Costco	\$70 max

### VISION PROVIDER LOOKUP

Visit: <https://www.vsp.com/eye-doctor>

Search by Location, Office Name, or Doctor Name







## Connect With Your Benefits On MySmile®

MySmile offers free, easy-to-use tools that make navigating your Delta Dental benefits a whole lot simpler.



### Benefits Information with a Click (or Tap)

#### Access MySmile from your computer or mobile device to securely:

- View your coverage
- Check on your dental claims
- View and print your ID card
- Review your treatment history
- Find a dentist
- Get cost estimates
- And more

### Visit our Website or Download our App

#### How to Register:

1. Visit [DeltaDentalNJ.com](http://DeltaDentalNJ.com); click “Sign In or Register” on the top right corner of the homepage.
2. Click “Register Now” and enter your contact information.
3. Create a username and password when prompted.
4. Read and check the box to “agree to Terms of Use” for our website.
5. Click “Register”; you will be emailed a code within 24 hours to the email address you used when registering.
6. Enter the code when prompted.
7. Once you enter the code, you will be able to access your account using your newly created username and password!



The subscriber and any adult dependents on the plan can create their account with or without an ID number.



# Voluntary Benefits

Voluntary Benefits complement health coverage, helping you save money when it matters most.

## Plans

ACCIDENT

CRITICAL ILLNESS

DISABILITY

HOSPITAL CONFINEMENT

TERM LIFE INSURANCE

Partner

Colonial Life.





# Accident Insurance



Talk with your  
Colonial Life benefits counselor  
to learn more.

ColonialLife.com

## Accidents can happen to anyone

You never know when you or someone you love could get hurt in an accident. And accidents come with costs, such as emergency room fees, doctor's bills and lost income from missing work. Even if you have good health insurance, deductibles and co-pays can really add up.

With accident insurance from Colonial Life, you can receive benefits to help with the expenses of a covered accident. This financial protection can help you focus on what really matters: healing.

### With this coverage:

- A set amount is payable based on the injury you suffer and the treatment you receive.
- You do not need to answer medical questions or have a physical exam to get basic coverage.
- Unlike workers' compensation, which only covers on-the-job injuries, accident insurance covers injuries that happen on-the-job or off-the-job.
- Coverage is available for you, your spouse and eligible dependent children.

*If guaranteed-issue coverage is available, you won't have to answer health questions.  
For more details, talk with your Colonial Life benefits counselor.*

ACCIDENT POLICIES PROVIDE LIMITED BENEFITS.

The policies or their provisions may vary or be unavailable in all states. The policies have exclusions and limitations which may affect any benefits payable. See the actual policy or your Colonial Life representative for specific provisions and details of availability.

Colonial Life insurance products are underwritten by Colonial Life & Accident Insurance Company, Columbia, SC  
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Ac



## Critical illness insurance



Talk with your  
Colonial Life benefits counselor  
to learn more.

ColonialLife.com

### You can't predict an illness, but you can be prepared

No matter where you are in life, you never know when you or a loved one could experience a critical illness, such as a heart attack or stroke. Medical advancements and early detection are helping many people survive critical illnesses. However, preventive tests and treatment can lead to increased medical expenses, and your health insurance may not cover these costs.

Critical illness insurance helps supplement your major medical coverage by providing a lump-sum benefit that you can use to pay the direct and indirect costs related to a covered critical illness.

#### With this coverage:

- Benefits are paid directly to you, unless you specify otherwise.
- You may receive additional benefits if you're diagnosed with more than one critical illness.
- Coverage options are available for you, your spouse and eligible dependent children.

*If guaranteed-issue coverage is available, you won't have to answer health questions.  
For more details, talk with your Colonial Life benefits counselor.*

#### CRITICAL ILLNESS POLICIES PROVIDE LIMITED BENEFITS.

The policies or their provisions may vary or be unavailable in all states. The policies have exclusions and limitations which may affect any benefits payable. See the individual policy or the group certificate, as applicable, or your Colonial Life representative for specific provisions and details of availability.



# Disability insurance



## Help protect your income

You never know when a disability could impact your way of life. Fortunately, there's a way to help protect your income. If a covered accident or sickness prevents you from earning a paycheck, disability insurance from Colonial Life can provide a monthly benefit to help you cover your ongoing expenses.

Disability insurance from Colonial Life helps protect your income, so you can have help paying the bills while you recover from a covered accident or sickness.

### With this coverage:

- You can choose the amount of your disability benefits, subject to income.
- You're paid regardless of any insurance you may have with other companies.
- Benefits are paid directly to you, and you can use these benefits however you choose.

Talk with your  
Colonial Life benefits counselor  
to learn more.

*If guaranteed-issue coverage is available, you won't have to answer health questions.  
For more details, talk with your Colonial Life benefits counselor.*

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The policies or their provisions may vary or be unavailable in all states. The policies have exclusions and limitations which may affect any benefits payable. See the actual policy or your Colonial Life representative for specific provisions and details of availability.

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# Hospital Confinement Indemnity Insurance



## Get help with rising health care costs

If you're admitted to the hospital because of an accident or sickness, it's important to focus on your recovery – not your finances. That's easier said than done if you have costly co-payments, deductibles and other expenses coming your way.

Hospital confinement indemnity insurance from Colonial Life can help you pay for medical expenses that your health insurance may not cover.

### With this coverage:

- Benefits are paid directly to you (unless you specify otherwise) and can be used as you see fit.
- Coverage is available for you, your spouse and eligible dependent children.
- You're paid regardless of any other insurance you may have with other companies.

Talk with your  
Colonial Life benefits counselor  
to learn more.

*If guaranteed-issue coverage is available, you won't have to answer health questions.  
For more details, talk with your Colonial Life benefits counselor.*

HOSPITAL CONFINEMENT INDEMNITY POLICIES PROVIDE LIMITED BENEFITS.

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The policies or their provisions may vary or be unavailable in all states. The policies have exclusions and limitations which may affect any benefits payable. See the actual policy or your Colonial Life representative for specific provisions and details of availability.

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# Term Life Insurance



## Life insurance protection when you need it most

Life insurance needs change as life circumstances change. You may need more coverage if you're getting married, buying a home or having a child.

Term life insurance from Colonial Life provides protection for a specified period of time, typically offering the greatest amount of coverage for the lowest initial premium. This fact makes term life insurance a good choice for supplementing cash value coverage during life stages when obligations are higher, such as while children are young. It's also a good option for families on a tight budget – especially since you can convert it to a permanent cash value plan later.

### With this coverage:

- A beneficiary can receive a benefit that is typically free from income tax.
- The policy's accelerated death benefit can pay a percentage of the death benefit if the covered person is diagnosed with a terminal illness.
- You can convert it to a Colonial Life cash value insurance plan, with no proof of good health, to age 75.

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Colonial Life benefits counselor  
to learn more.

*For more details, talk with your Colonial Life benefits counselor.*

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